

2027 RENEWALS CONTINUING EDUCATION FAQs:

Visit our CE page at <https://pgfb.alabama.gov/ce/> for detailed information about continuing education requirements. You can find a PDF on that page that details all approved providers and courses, their costs, and provider contact information under “List of Approved Providers & Courses” or by visiting <https://pgfb.alabama.gov/wp-content/uploads/2026/10/CE-Provider-Info-9-2026.pdf>.

- 1) How many CE Hours am I required to have?
 - ALL certification types that require CE require four (4) hours of CE whether Journeyman or Master.
 - If you hold a plumbing certification only, you need 4 hours of plumbing or business/compliance CE.
 - If you hold a gas fitting certification only, you need 4 hours of gas fitting or business/compliance CE.
 - If you hold both a plumbing and gas fitting certification, you need 2 hours plumbing CE and 2 hours gas fitting CE. Business/compliance CE can be used for any combination of those hours.
- 2) How can I tell if my hours have been uploaded or if my exemption has been entered?
 - Once you log in to your online profile, if you click on “RENEWAL” at the top of the page and you do not receive a pop-up message regarding CEs, this means all credit hours or applicable exemptions are entered and you can proceed with your renewal.
 - CE credit hours on record show once you are logged in to your online profile under “CE History”.
- 3) How do my CE hours get uploaded?
 - Providers are responsible for uploading the completion. WE CANNOT UPLOAD CE CREDIT AND WE DO NOT NEED YOUR COMPLETION CERTIFICATES. If there is an issue with credit not being uploaded, you must reach out to the provider directly. We cannot enter any CE hours from third party providers.
- 4) I’m 65, how do I apply for an age exemption?
 - If you turned 65 prior to January 1, 2026, you are eligible for an age exemption. You MUST submit the Age Exemption form and one of the requested documents if you have not previously submitted the form. These forms can be faxed to us or emailed to ce@pgfb.alabama.gov.
- 5) I had an approved age exemption for my 2026 certification; do I need to resubmit?
 - No, we do not need you to resubmit a form for this renewal or any future renewals if you have already had an age exemption entered.
- 6) I got a new certification this year, am I required to get CE?
 - If you did not hold a certification that required CE prior to this year, you will be eligible for a first-year exemption. This would apply to the new certification that requires CE ONLY (example: If you were an apprentice who obtained a journeyman certification). If you previously held a certification that required CE, a new certification does not exempt you from CE requirements (example: If you were a journeyman who obtained a master certification).

- First-year exemptions will show under “CE History” in your online profile. If you do not show a first-year exemption and believe you should, e-mail us at ce@pgfb.alabama.gov so that we can check into this.
- 7) I attended one of the Board offered training classes, so why is my credit not showing?
- If you attended one of our Board offered training classes and you believe you are missing credit, email ce@pgfb.alabama.gov with your name, the date/location of the classes attended, and which classes you attended that day you believe you should be receiving credit for.
- 8) How do I submit any questions or documents related to CE?
- Any documents and questions related to CE should be emailed to ce@pgfb.alabama.gov. Please do not send them to other individuals or e-mail addresses to ensure your questions are answered and/or your documents are processed in a timely manner.